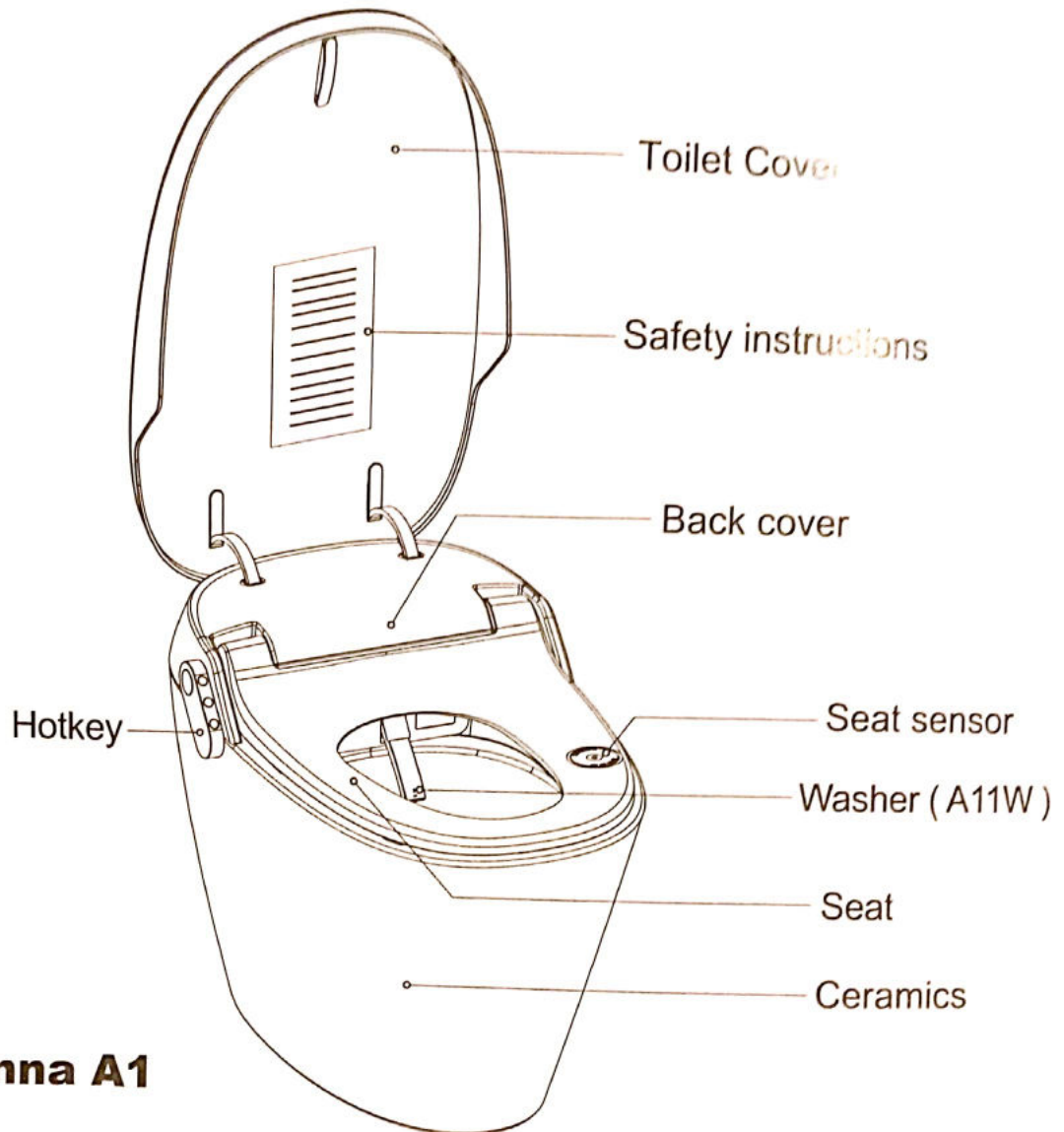


## Catalog

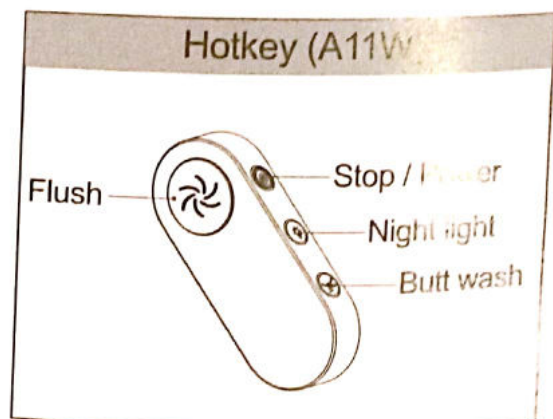
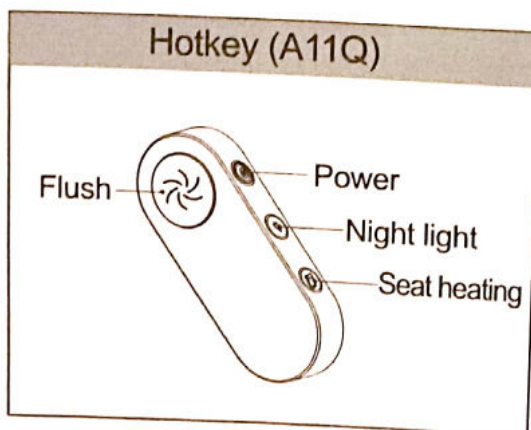
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## 1. Overview

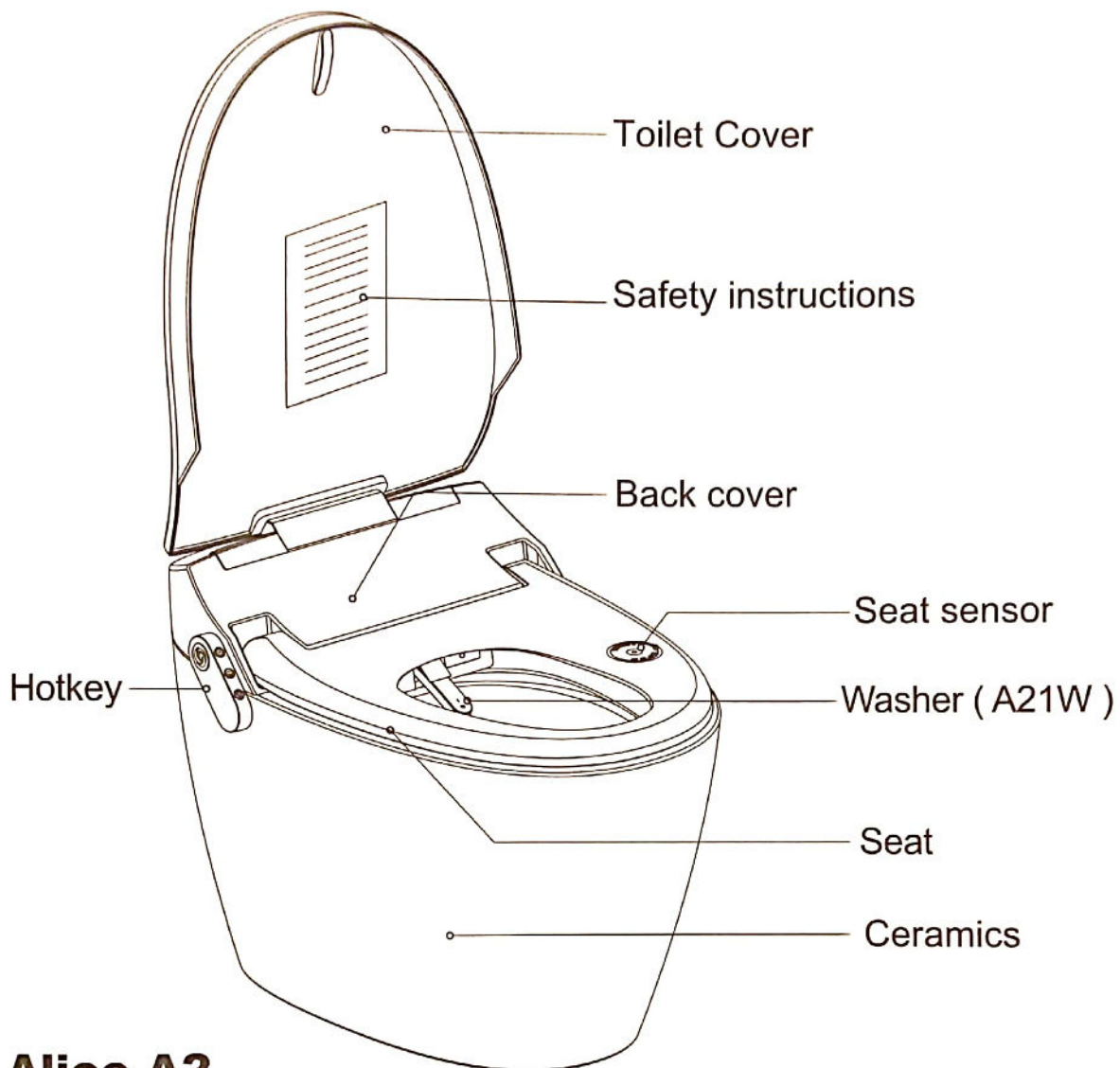
### Toilet



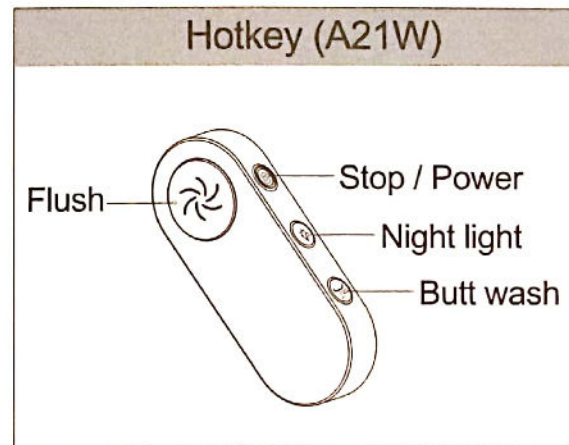
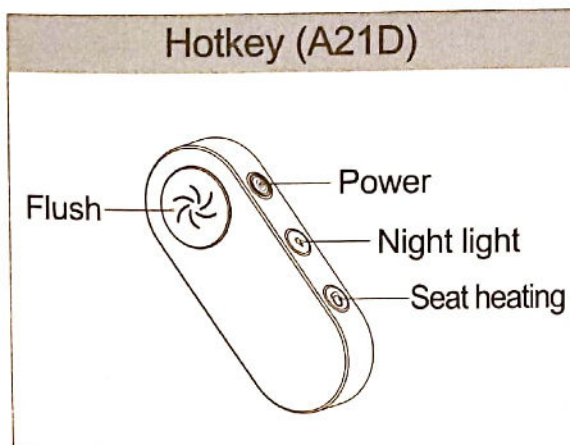
### Anna A1



**Note:** Please refer to Page 10 for the detailed hotkey using function instructions.  
A11Q model is without washing function, A11W model is without seat heating function.  
Please refer to the specific goods prevail regarding the appearance and function.

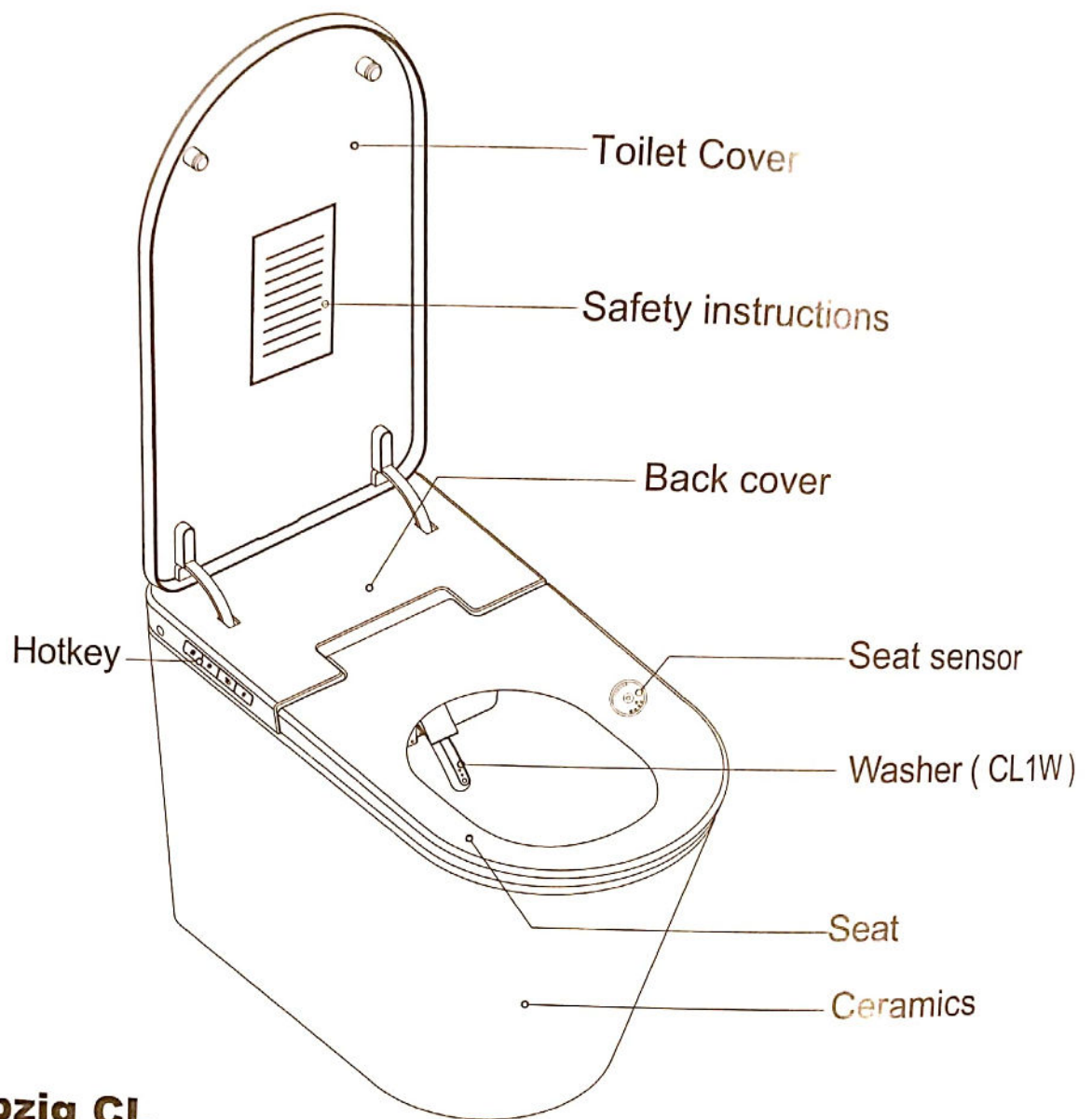


## Alice A2

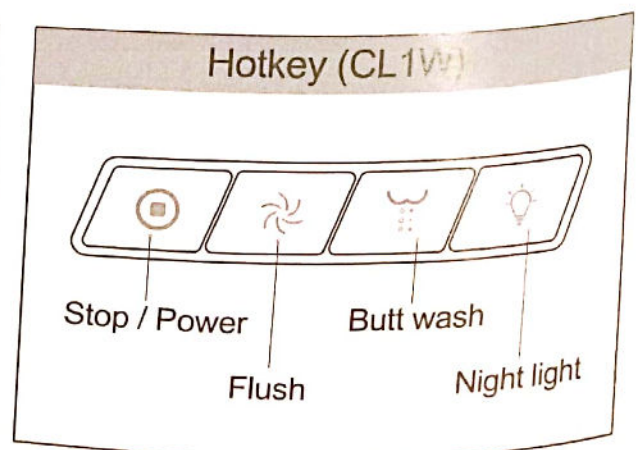
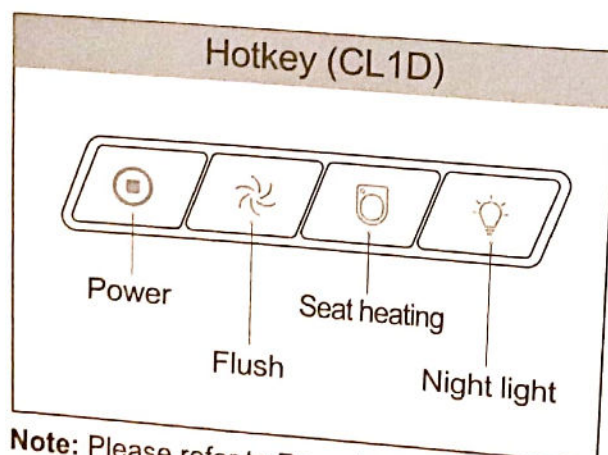


**Note:** Please refer to Page 10 for the detailed hotkey using function instructions.  
A21D model is without washing function, A21W model is without seat heating function.  
Please refer to the specific goods prevail regarding the appearance and function.

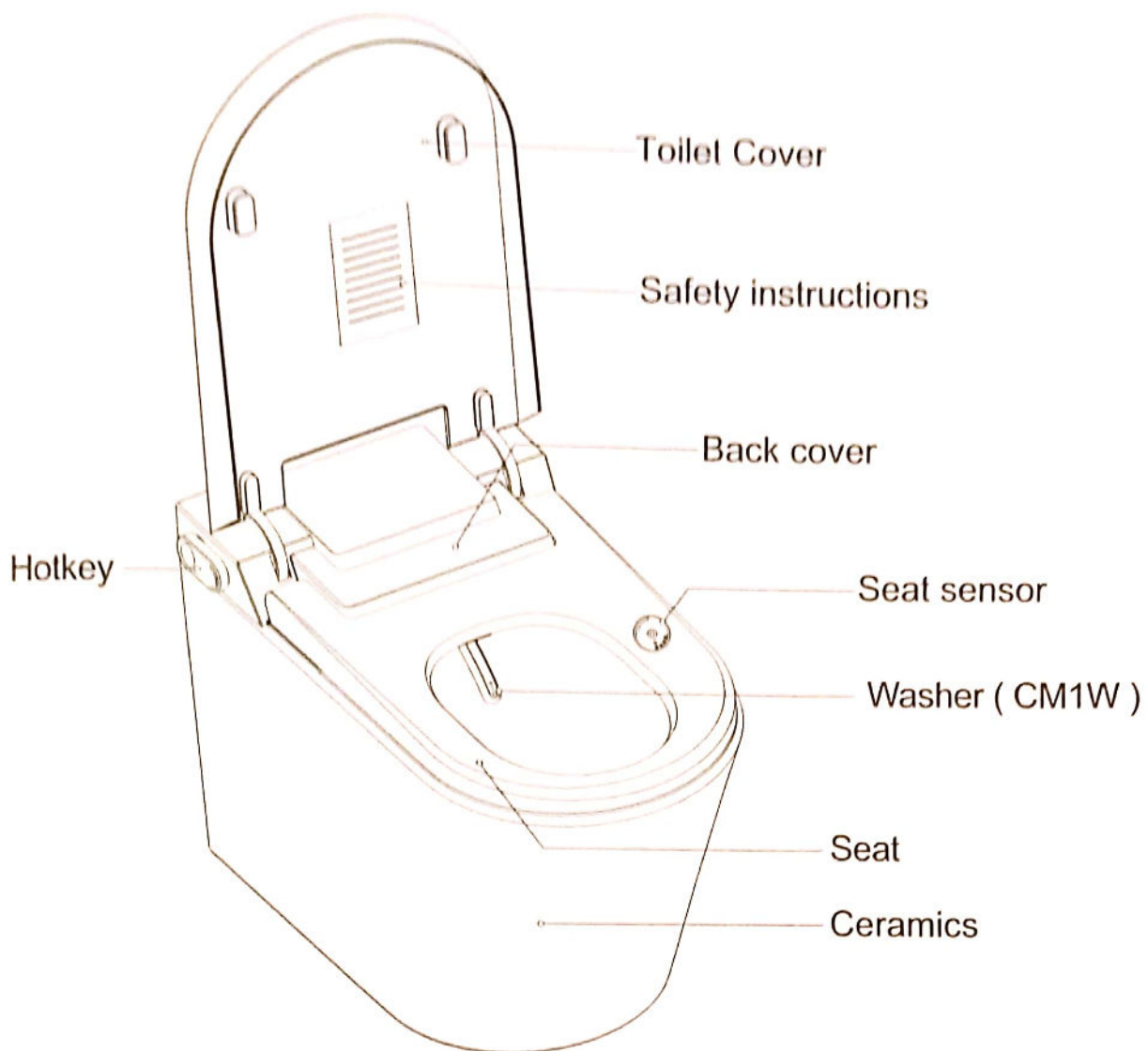




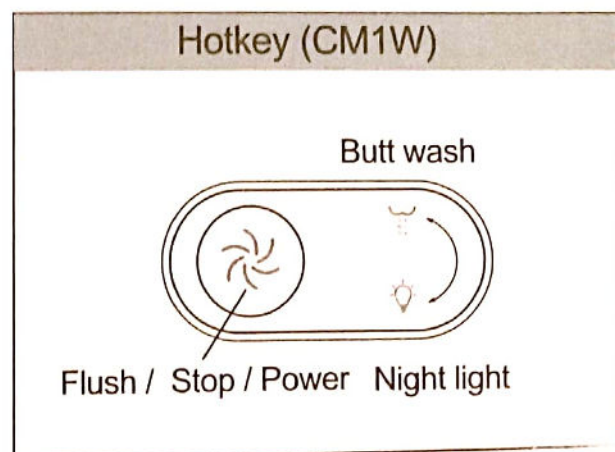
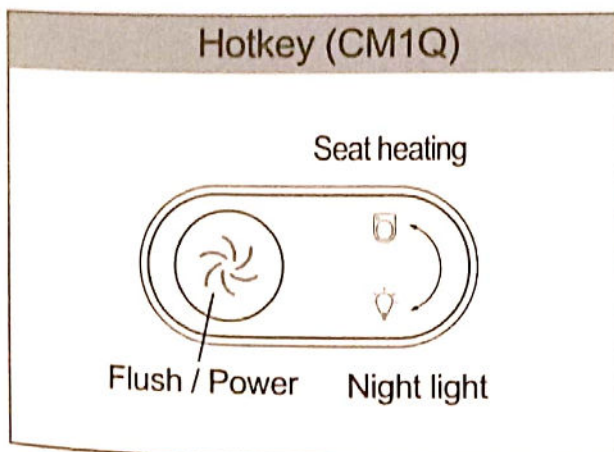
## Leipzig CL



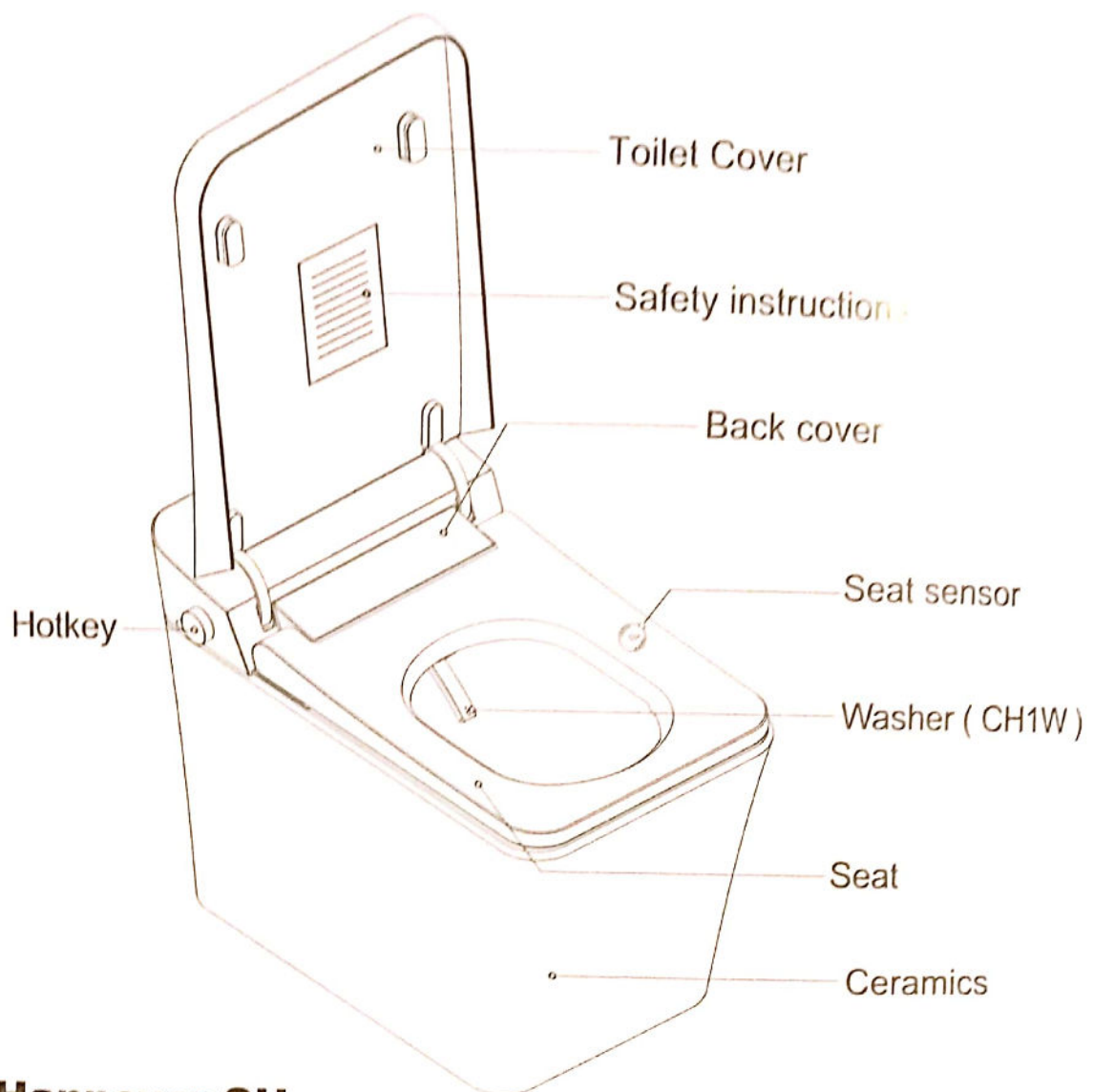
**Note:** Please refer to Page 11 for the detailed hotkey using function instructions.  
 CL1D model is without washing function, CL1W model is without seat heating function.  
 Please refer to the specific goods prevail regarding the appearance and function.



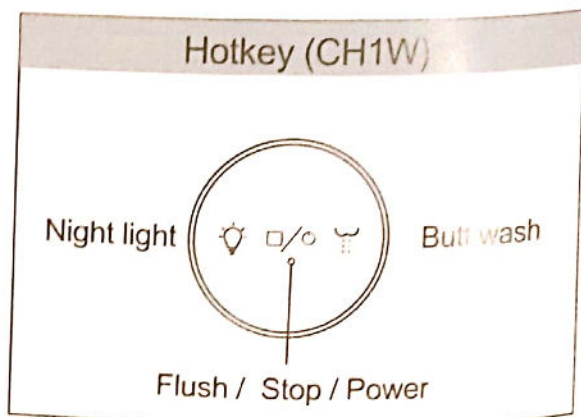
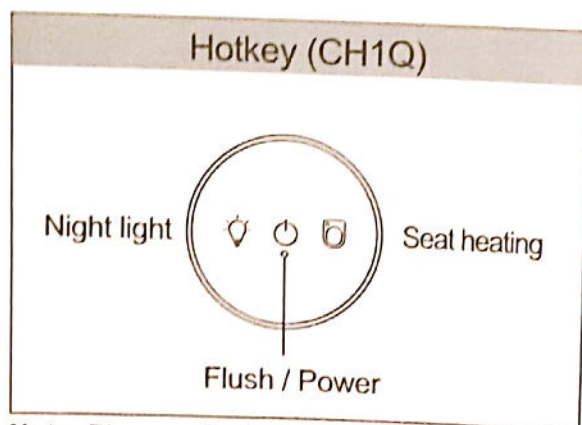
## Munich CM



**Note:** Please refer to Page 12 for the detailed hotkey using function instructions.  
 CM1Q model is without washing function, CM1W model is without seat heating function.  
 Please refer to the specific goods prevail regarding the appearance and function.

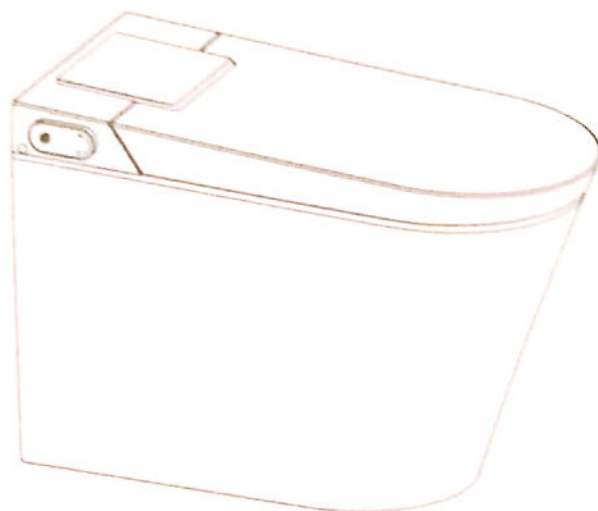


## Hannover CH



**Note:** Please refer to Page 13 for the detailed hotkey using function instructions.  
CH1Q model is without washing function, CH1W model is without seat heating function.  
Please refer to the specific goods prevail regarding the appearance and function.

## 2. Packing list



Complete machine



Ceramics  
installation  
position paper

Certificate



Sludge seal ring

Warranty card



Angle valve  
filter &  
decorative cover

Manual



Battery settings



### 3. Explanation of symbols

3.1  DANGER


Express that you will be dead or seriously injured if not avoid the dangerous situation.

3.2  WARNING

Express that you will be dead or seriously injured if not avoid the dangerous situation.

3.3  CAUTION


Express that it may cause personal injury or property damage if you ignore the sign and misoperate

3.4 

Do not add foreign matter such as water or detergent to the product body.

3.5 


Do not disassemble the product privately.

3.6 

Keep away from fire.

3.7 

Please operate according to the manual.

3.8 

It's forbidden.

### 4. Safety instructions

Please read the manual carefully, especially the safety instructions in order to make sure you can enjoy the service of the product. Please reserve the manual carefully. Please attach the manual if you send the product to others.

#### 4.1 Normal use

This product is a one-piece toilet which is used only for closed space . Any other use is considered as abnormal use. For abnormal use, we will not assume any responsibility .

#### 4.2 Safety instructions

Please read and follow the safety instructions as below!

##### Requirement of user

- For disabled, defective people in physical, sensory perception and intellectual abilities, and people who is lack of experience and common sense (including children), please use this product under supervision.
- Don't allow children to play with this product.



##### **DANGER**

- Please make sure that the ground wire has been connected.
- If the the ground wire is not connected, it may cause electric shock or leakage.
- Make sure the power cord is not damaged.
- The power cord can't be stucked or squeezed.
- Keeps the power cord away from hot surfaces and sharp edges.
- The power socket must be within the specified range(AC120V±10%).





## DANGER

- Do not use it in thunder weather. (Please Pull out the power plug in thunder weather.)
- Do not pull the power cord at random, break, forcibly bend and twist, stretch, curl, bundle, load or over-clamp.
- Do not touch or plug and unplug the power plug with wet hands, otherwise there will have danger of electric shock.
- Do not use it when it can't work normally. Disconnect power immediately , close the angle valve to cut off the water source and ask for help from professional repair man.



## WARNING

Avoid product failure and damage caused by improper use.

The cold water of the electronic toilet should be connected from the main water supply pipe. Do not connect any wastewater, mixed water, industrial water, sea water or other untreated or semi-treated water.

- If the product is moved from a lower temperature position to a higher temperature place, it may have condensate water. Please turn off the product for several hours at this time.
- Do not install this product in a room where may be frosted. The room temperature can't be less than 4 °C.
- Do not put fire, candles, cigarette butts or similar items on this product.
- Do not soak the product in water or expose it to the sun.
- Do not attempt to flush debris other than human waste and toilet paper.
- Do not lean on the back cover, climb or stand on the product.
- Do not put any heavy objects on the cover.
- Repair work must be performed by relevant professionals.
- Do not disassemble the back cover, cover and seat.
- Do not modify, retrofit or repair the product.
- Incorrect repair may cause accidents, damage or operational failure.
- If the power cord is damaged, don't disassemble it by yourself. It must be replaced by the manufacturer or the repair department or a similar professionals.
- When do the cleaning and maintenance of the plastic part, please do not use unsuitable detergent(such as Sulfuric acid, nitric acid, acetic acid, carbon cyanide, chloroform, acetone, methyl ethyl ketone, benzene, hydrochloric acid, nitric acid, steam kerosene etc. )
- Please cut off the power when cleaning the product. Don't pour water or detergent into the product.
- Avoid to use this product in an environment which is humid and easily touched by water .Don't spray water to the product. Don't rinse this product with water.
- Do not put ignited cigarettes and other burning materials into this product.

## 4.3 The use of battery

If there's leakage of battery liquid, please do not let the skin, eyes and mucosa to be touched by the battery liquid. If you touch the liquid carelessly, please rinse the infected part immediately with mass water and go for a doctor immediately.



### WARNING

- Please put the battery out of the reach of kids. It will be life-threatening if swallowing the battery. Please request medical immediately if the battery has been swallowed.
- Do not charge the battery. It is forbidden to reactivate and disassemble the battery or put it into fire.
- Please get out the battery after running out of power. Otherwise the liquid may leak and cause damage.
- Clean the battery and contacts before assemble the battery. Pay attention to the battery polarity to be assembled in correct position during installation.
- Do not keep the battery in extreme environment. Do not touch the heat source or expose to the sun, otherwise it may cause leakage.
- Do not carry and store the battery with metal products.

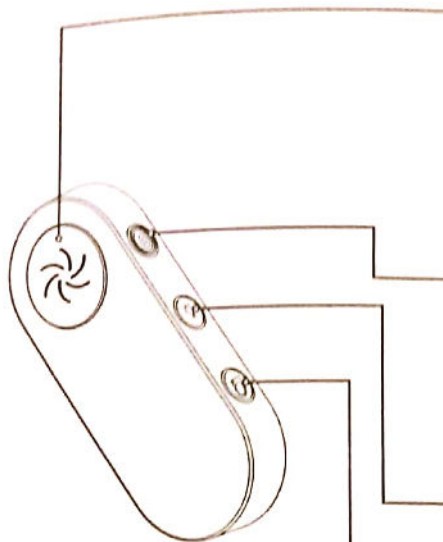


### CAUTION

- Do not use excessive force when closing the cover and seat.
- Do not intentionally soil, spray or block the cleaning nozzle.
- Please pull out the plug regularly and wipe the dust from the power plug with a dry cotton cloth.
- Keep the skin close to the seat sensor when use it, otherwise the product will not start the flush function after leaving the seat. Children should seat back to touch the seat sensor.
- Please use the new hose parts attached with the product, the old one can't be reused.
- Please avoid closing to the heater.
- Do not connect to the power through the external switch to avoid danger from accidental resetting of the circuit breaker, such as a timer or a timed on/off circuit that is connected by a common component.
- Please close the angle valve before disassembling the filter. Be sure to tighten the angle valve to prevent water leakage when installing the filter after cleaning.
- When you will not use this product for a long time, such as going out for a business trip or travelling, be sure to pull out the power plug, turn off the water and drain the remaining water inside the product.
- The remaining water may freeze when the product is transported over long distances or stored for a long time in cold winter or alpine region. To prevent the damage caused by freezing, please take antifreeze measures.



## 5. Side buttons



( A11Q / A21D )

### ■ Seat heating

- Set the seat temperature by pressing the **【 Seat Heating 】** button. Change the gear position by every pressing, in the meanwhile, the machine will beep for 0.5s/beep with corresponding times of gear position. E.g. No beep for indoor temperature; one beep for the first gear position; two beeps for the second gear position; three beeps for the third gear position; Circulate over and over again in this way. Off gear position: indoor temperature; First gear position: 34°C Second gear position: 37°C Third gear position: 40°C

- It will automatically decrease 2°C to prevent cryogenic burns when the temperature is set at the third gear position and the human body is seated longer than 5m.
- The side **【 Flush 】** button light will be red when the seat is on heating. The light will be off when the temperature of seat is on off gear position.

### ■ Flush

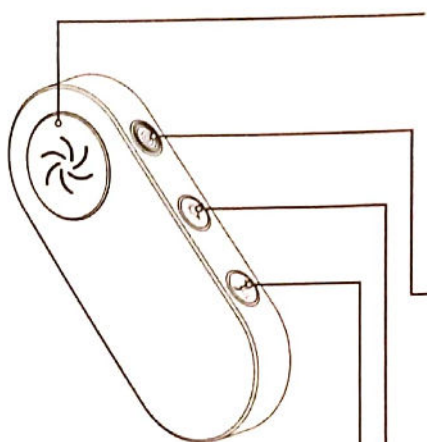
- Short press the **【 Flush 】** button to start the full flushing function.
  - Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
  - When there's no power, short press the **【 Flush 】** button to start the flushing function without the power.

### ■ Power

- Long press for 3s to turn off the night light and seat heating function to come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.

### ■ Night light

- Press the **【 Night Light 】** button to turn on/off the night light.



( A11W / A21W )

### ■ Butt wash

- When the human body is seated, short press the **【 Butt wash 】** button to start the butt wash. The pipe reciprocating function opens by default. Press again the **【 Butt wash 】** button to turn off the pipe reciprocating function. It will stop the butt wash function after washing for 90s.
- Short press the **【 Stop / Power 】** button to stop the butt wash function.

### ■ Flush

- Short press the **【 Flush 】** button to start the full flushing function.
  - Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
  - When there's no power, short press the **【 Flush 】** button to start the flushing function without the power.

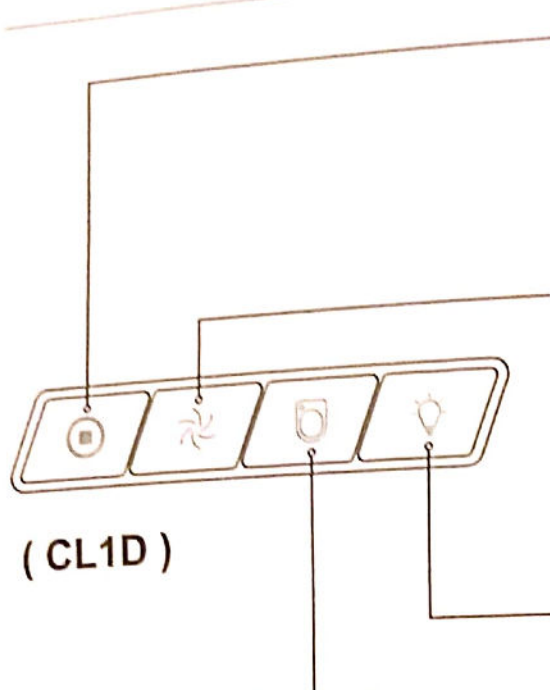
### ■ Stop / Power

- Long press for 3s to turn off the night light function to come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.

### ■ Night light

- Press the **【 Night Light 】** button to turn on/off the night light.





( CL1D )

### ■ Power

- Ⓢ Long press for 3s to turn off the night light and seat heating function to come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.

### ■ Flush

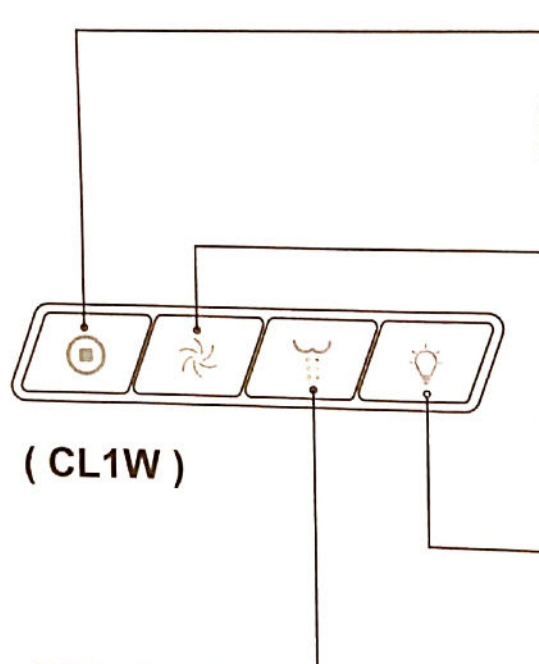
- ⚙ Short press the **【 Flush 】** button to start the full flushing function.
  - Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
  - When there's no power, short press the **【 Flush 】** button to start the flushing function without the power.

### ■ Night light

- 💡 Press the **【 Night Light 】** button to turn on/off the night light.

### ■ Seat heating

- Ⓢ Set the seat temperature by pressing the **【 Seat Heating 】** button. Change the gear position by every pressing, in the meanwhile, the machine will beep for 0.5s/beep with corresponding times of gear position. E.g. No beep for indoor temperature; one beep for the first gear position; two beeps for the second gear position; three beeps for the third gear position; Circulate over and over again in this way. Off gear position: indoor temperature; First gear position: 34°C Second gear position: 37°C Third gear position: 40°C
  - It will automatically decrease 2°C to prevent cryogenic burns when the temperature is set at the third gear position and the human body is seated longer than 5m.
  - The side **【 Flush 】** button light will be white when the seat is on heating. The light will be off when the temperature of seat is on off gear position.



( CL1W )

### ■ Stop / Power

- Ⓢ Long press for 3s to turn off the night light function to come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.

### ■ Flush

- ⚙ Short press the **【 Flush 】** button to start the full flushing function.
  - Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
  - When there's no power, short press the **【 Flush 】** button to start the flushing function without the power.

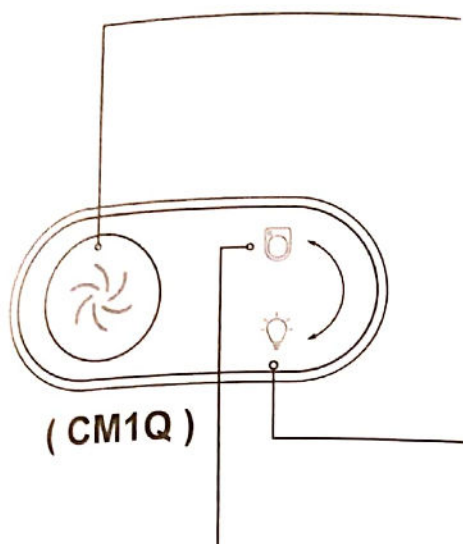
### ■ Night light

- 💡 Press the **【 Night Light 】** button to turn on/off the night light.

### ■ Butt wash

- ⚙ When the human body is seated, short press the **【 Butt wash 】** button to start the butt wash. The pipe reciprocating function opens by default. Press again the (Butt wash) button to turn off the pipe reciprocating function. It will stop the butt wash function after washing for 90s.
- Ⓢ Short press the **【 Stop / Power 】** button to stop the butt wash function.





( CM1Q )

### Seat heating

Set the seat temperature by the **【 Seat Heating 】** button. Change the gear position by every toggling upwards the side button, in the meanwhile, the machine will beep for 0.5s/beep with corresponding times of gear position. E.g. No beep for indoor temperature; one beep for the first gear position; two beeps for the second gear position; three beeps for the third gear position; Circulate over and over again in this way. Off gear position: indoor temperature; First gear position: 34°C Second gear position: 37°C Third gear position: 40°C

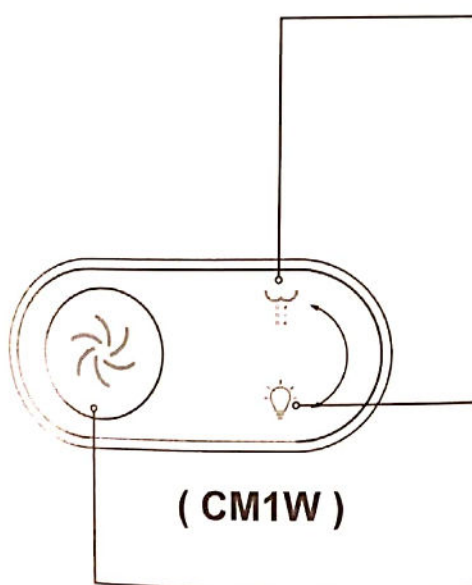
- It will automatically decrease 2°C to prevent cryogenic burns when the temperature is set at the third gear position and the human body is seated longer than 5m.

### Flush / Power

- ☞ Short press the **【 Flush / Power 】** button to start the full flushing function.
  - Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
  - When there's no power, short press the **【 Flush / Power 】** button to start the flushing function without the power.
- ☞ Long press for 3s to turn off the night light and seat heating function to come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.

### Night light

- ☞ Toggle downwards the side button to turn on the night light. Toggle downwards again to turn off the night light. Circulate over and over again in this way.



( CM1W )

### Butt wash

- ☞ When the human body is seated, toggle upwards the side button to start the butt wash. The pipe reciprocating function opens by default. Toggle upwards again the side button to turn off the pipe reciprocating function. It will stop the butt wash function after washing for 90s.
- ☞ Short press the **【 Flush/Stop/Power 】** button to stop the butt wash function during washing.

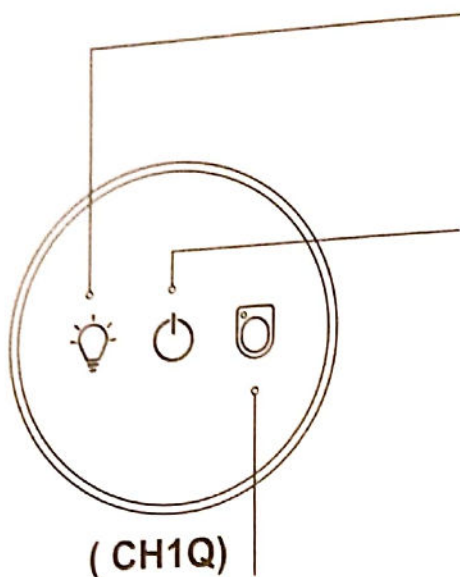
### Night light

- ☞ Toggle downwards the side button to turn on the night light. Toggle downwards again to turn off the night light. Circulate over and over again in this way.

### Flush / Stop / Power

- ☞ Short press the **【 Flush/Stop/Power 】** button to start the full flushing function.
  - Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
  - When there's no power, short press the **【 Flush/Stop/Power 】** button to start the flushing function without the power.
- ☞ Long press for 3s to turn off the night light function to come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.





### ■ Night light

Rotate backwards the side button to turn on the night light. Rotate backwards again to turn off the night light. Circulate over and over again in this way.

### ■ Flush / Power

Short press the **【 Flush / Power 】** button to start the full flushing function.

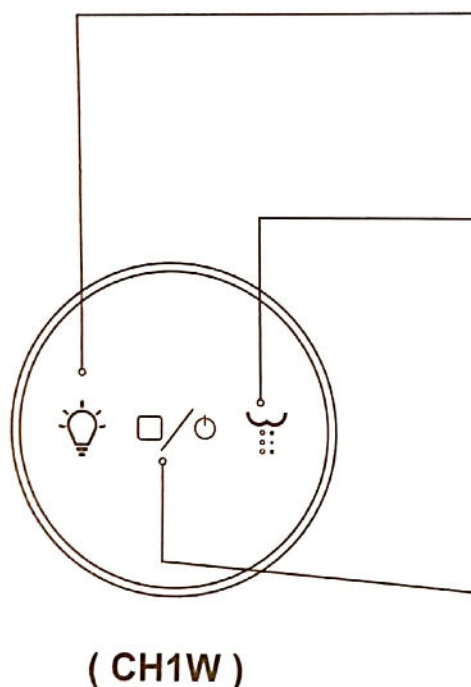
- Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
- When there's no power, short press the **【 Flush / Power 】** button to start the flushing function without the power.

Long press for 3s to turn off the night light and seat heating function to come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.

### ■ Seat heating

Set the seat temperature by the **【 Seat Heating 】** button. Change the gear position by every rotating frontwards the side button, in the meanwhile, the machine will beep for 0.5s/beep with corresponding times of gear position. E.g. No beep for indoor temperature; one beep for the first gear position; two beeps for the second gear position; three beeps for the third gear position; Circulate over and over again in this way. Off gear position: indoor temperature; First gear position: 34°C  
Second gear position: 37°C Third gear position: 40°C

- It will automatically decrease 2°C to prevent cryogenic burns when the temperature is set at the third gear position and the human body is seated longer than 5m.



### ■ Night light

Rotate backwards the side button to turn on the night light. Rotate backwards again to turn off the night light. Circulate over and over again in this way.

### ■ Butt wash

When the human body is seated, rotate frontwards the side button to start the butt wash. The pipe reciprocating function opens by default. Rotate frontwards again the side button to turn off the pipe reciprocating function. It will stop the butt wash function after washing for 90s.

Short press the **【 Flush/Stop/Power 】** button to stop the butt wash function during washing.

### ■ Flush / Stop / Power

Short press the **【 Flush/Stop/Power 】** button to start the full flushing function.

- Start the automatic flushing function when seated over 6s and then after leaving the seat for 5s.
- When there's no power, short press the **【 Flush/Stop/Power 】** button to start the flushing function without the power.

Long press for 3s to turn off the night light function and come into standby mode. To rouse the toilet function from standby mode by pressing the button or touching the seat sensor or foot sensor.



## Foot-sensor flush

- 7 Move to the sensor mark near the bottom of ceramics by foot to start half flushing function.

## Pre-flush (Wall moisturizing) instructions

2 seconds after seated, the toilet will flush for 1 second on the inner surface of ceramics in the mode of standby to reduce the remaining dirt after using.

## 6. Installation

### 6.1 Precautions before installation

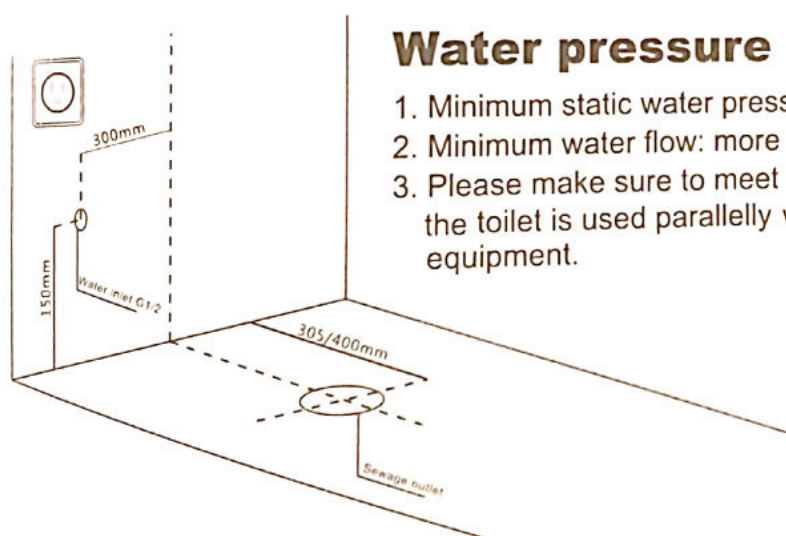
Installation space:

please make sure opening and closing the door will not affect the installation and use when you are checking the installation space is big enough or not. The distance of the inlet pipe from the ground should be more than 150mm.

Please confirm the location of sewage outlet and wax seal as below picture before installation.

### 6.2 Confirmation before installation

#### Space structure of bathroom



### Water pressure

1. Minimum static water pressure : 0.14MPa (1.4kg/cm<sup>2</sup>).
2. Minimum water flow: more than 20L per minute.
3. Please make sure to meet the two conditions above when the toilet is used parallelly with faucet or other water equipment.

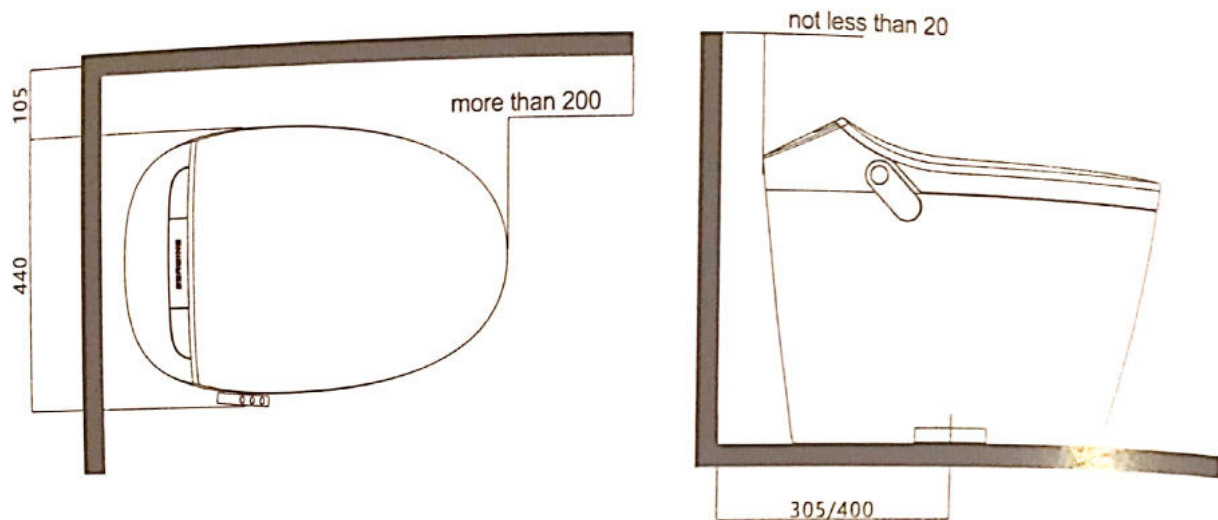
## GROUNDING INSTRUCTIONS

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**DANGER** – Improper use of the grounding plug can result in a risk of electric shock.

If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire. Check with a qualified electrician or serviceman if the grounding instructions are not completely understood, or if in doubt as to whether the product is properly grounded.

## Installation drawings:(mm)



### 6.3 Installation method Installing of sludge and ceramics

1. Fix the center line of the installation board to the sewage outlet, and fix it with transparent tape around; draw the corresponding outline according to the position of the thick line at the installation board A and B, and remove the installation board.

As shown in Figure 1.

2. Fix the sludge seal ring to the sewage outlet and do the sealing as Figure 2

3. Lift the toilet (ceramics), align the ceramics body of the toilet to the ceramics outline line drawn on the ground according to the ground drain, and slowly place the ceramics on the ground to make the two marks coincide. Press the ceramics down to make the sludge fully contact with the toilet drain after coincidence.

As shown in Figure 3.

※ Do not move the ceramics body or shake it left or right after the marks are overlapped, otherwise the sealing produced by the sludge seal ring may be damaged, resulting in water leakage.

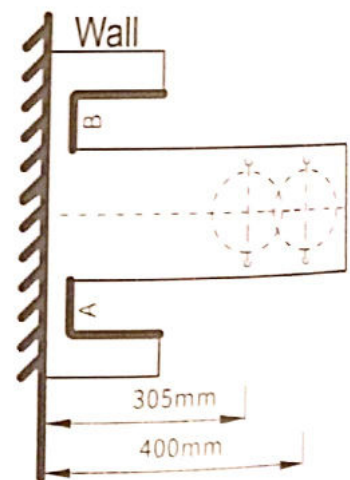


Figure 1

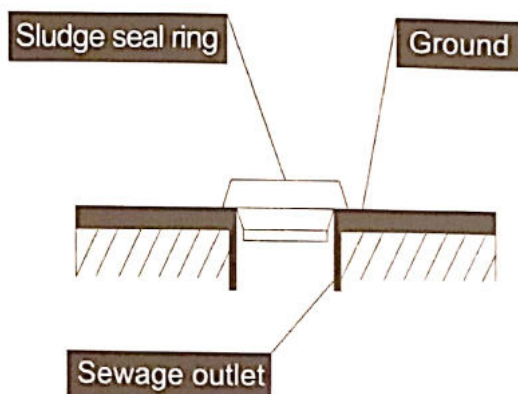


Figure 2

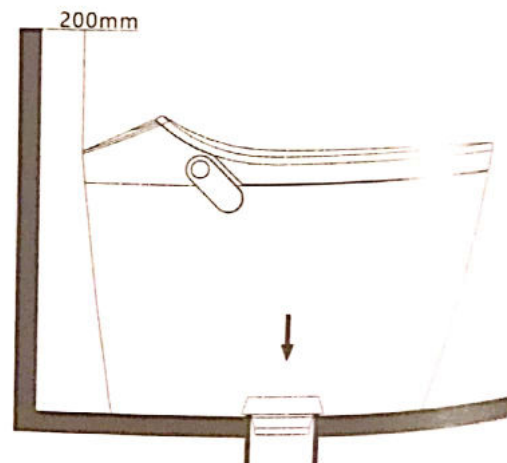


Figure 3



## Connect to water supply pipe

1. Close the water supply.
2. Install the angle valve filter and the decorative cover of the angle valve to the proper position, then open the angle valve switch to drain for 1 minute (using a container to do the water receiving). Drain the dirty water inside the pipe.
3. Connect the angle valve filter, water supply hose in sequence as Figure 3.
4. Tighten the connect part of the pipe and check carefully to make sure no leakage.
5. It is suggested to clean the filter every 2 months as Figure 4. Close the angle valve before cleaning and rive the filter by coin, then install and tighten the filter back after remove the dirt and impurity.

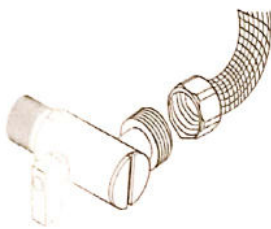


Figure 3

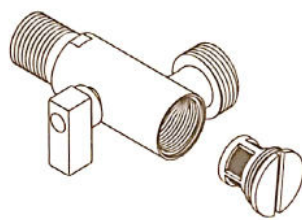
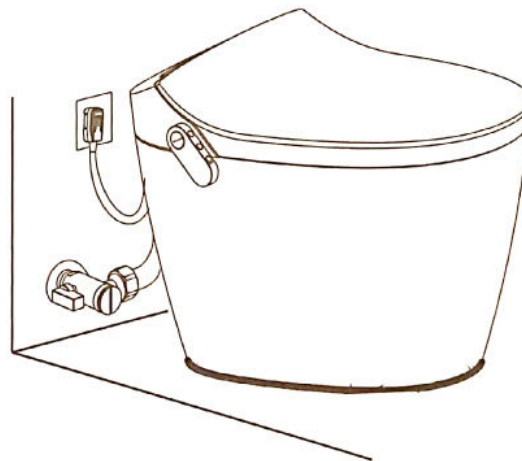
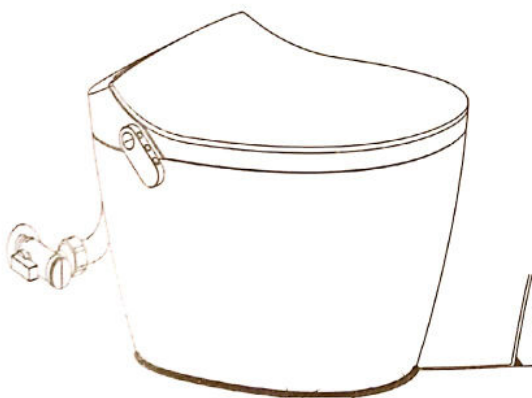


Figure 4

## Smear the glass glue

Smear the glass glue in the gap between the bottom of the ceramics and the ground after the toilet is installed to prevent water seepage.



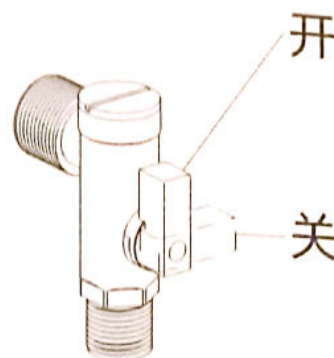
## Connect the power cord plug

Open the angle valve filter and connect the power plug. The power cord plug must be connected to wall socket with safety grounding device in AC220-240V, 10A, 50HZ.



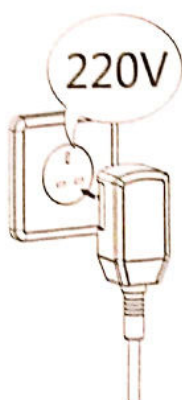
## Water connected confirmation

1. Open the water supply angle valve to the maximum as picture.
  2. Make sure there is no water leakage at every joint.
- ※If water leaks, retighten the nut and install it again.



## Connect the power supply

1. Connect the ground wire.
2. The power plug is connected to the 220-240volt outlet.

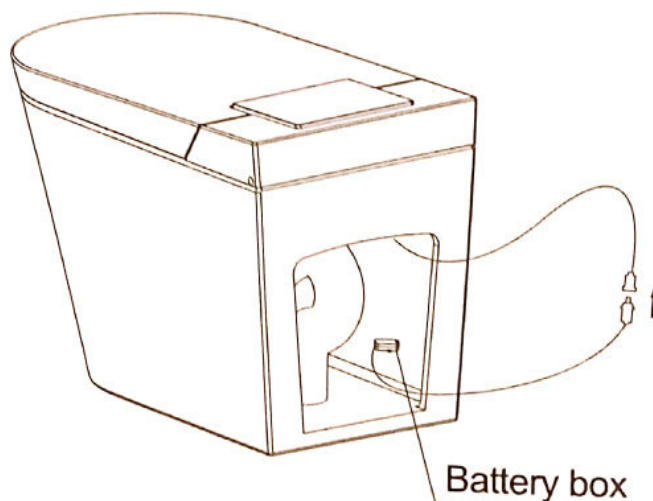


3. Confirm the power is connected or not.

## Battery installation

1. Take the cable out from the place as the illustration (the cable package is attached in the back of the product, peel it off gently).
2. Connect the waterproof DC power plug and tighten the waterproof cap.
3. Put the battery case in the proper position as the illustration.

※The battery and cable have positive and negative poles. Do not insert by force, otherwise the product will be damaged. If any doubt, please inquiry from your seller.



## 6.4 Acceptance instructions after installing

After installation finished, you must test run and record the installation results in the table below.

Acceptance inspection item				Conclusion
Make sure whether it is connected to the AC220-240V, 10A, 50Hz grounded power supply socket.				
Is the power plug connected stably in the socket ?				
Are the water pipe joints tightened?				
Is the total inlet valve of the water pipe open?				
All the function are normal or not: Seating function is normal or not? Side buttons are used normally or not? The inspection must be completed and confirmed.				
Installation date		Store name	Installer	

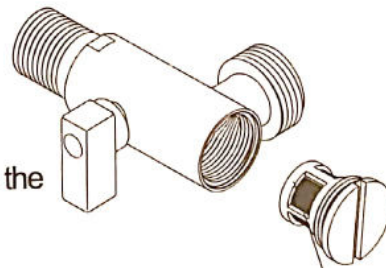
## 7. Cleaning and maintenance

please clean and maintain the product regularly to make sure the normal use of product.

### Note

- Please cut off the power, close the water supply angle valve and stop the water supply before maintenance.
- Do not rinse this product with water during maintenance.

**It is recommended to clean the filter every 1-2 months.**



**angle valve filter**

## Tube and nozzle's maintenance

- Clean the tube and nozzle by hand: clean the tube and nozzle regularly or clean immediately if dirt filth found.

In the condition of unseated, press the side button **【Butt wash】** or toggle upwards or rotate frontwards of the side button for 2s, the washer will extend and some water will flow out from the surface of washer. Clean the tube and nozzle with a toothbrush coated with toothpaste. Do not use excessive force. After cleaning, press the **【Stop】** button, the tube will take back.



## Plastic parts and ceramics's cleaning and maintenance

- Clean the toilet pan regularly, or clean it immediately if dirt filth found. If not clean it oftenly, it may become stubborn dirt filth.
- Please clean the lid, seat and back cover by non-corrosive detergent and warm water, then wipe it with a damp cloth gently. Make sure that no detergent left in the seat. The ceramics can be cleaned with neutral detergent combined with cold or warm water, using a soft brush, rag or sponge (Corrosive detergent is forbidden to use. After-sale service caused by using corrosive detergent is not included in the warranty coverage.)

## 8. Product specification

Product specification of seat heating model

Rated voltage	220-240V~,50Hz
Rated power	50W
Power cable	1.5m
Applicable water pressure	0.14-0.75MPa
Water temperature	4-35°C
Ambient temperature	4-40°C
Net weight	≈ 45kg
Waterproof level	IPX4

Product specification of butt washing model

Rated voltage	220-240V~,50Hz
Rated power	5 W
Power cable	1.5m
Applicable water pressure	0.14-0.75MPa
Water temperature	4-35°C
Ambient temperature	4-40°C
Net weight	≈ 45kg
Waterproof level	IPX4
Cleaning water flow	0.6L-1.1L/min



## 9. Function list

### Function of seat heating model

Automatic flush	Foot sensor flush	Seat heating
Seat temperature adjust	Constant temperature seat	Seat sensor
Damping slowing down	Nano antibacterial	Antibacterial seat
Self-cleaning glazed surface	Water quality purification	Countercurrent prevent
Fire-retardant	Thermal protection	

### Function of butt washing model

Butt wash	Reciprocating wash	Automatic flush
Foot sensor flush	Seat sensor	Damping slowing down
Nano antibacterial	Antibacterial seat	Self-cleaning glazed surface
Water quality purification	Countercurrent prevent	Fire-retardant

## 10. Common Fault Diagnosis

If something goes wrong, please read the following to try to solve the problem. If can't solve, please contact to seller.

### Power switch

Fault	Failure analysis	Solutions
Product not work	Check whether the socket is electrified or not, the plug is loosened or not	Check circuit

### Seat temperature

Fault	Failure analysis	Solutions
No seat heating/lower temperature	Check whether the seat temperature setting is closed.	Adjust the seat temperature according to manual



### Butt wash

Fault	Failure analysis	Solutions
No water from the nozzle	Check whether there's water supply or not	Wait for water supply back to normal
	Check whether the angle valve is closed or not	Open the angle valve
	Check whether the angle valve filter is blocked.	Clean the filter.
	Check whether the water inlet pipe is bended or not	Ensure that the inlet pipe is not bended
Cleaning strength not enough	Check whether the angle valve filter is blocked.	Clean the filter.
Nozzle water abnormal	Abnormal operation	Unplug the power cord and plug it in 1 mins later
Washer aways dripping water	Solenoid valve failure	Please find a professional repair man
Washer can not use	Seat body induction failure	Please find a professional repair man

### Ceramics

Fault	Failure analysis	Solutions
Flush uncleaned when in lower water pressure	Angle valve filter blocked	Clean the angle valve filter according to the manual
	Water pressure is too low	Measuring the water volume which is less than 10L for 30s or not (Our suggestion is to buy a booster pump)
	Water inlet pipe bended	Ensure the water supply line is smooth
Normal water pressure but flush uncleaned and no siphon	Outlet has air leakage	Please ask professional repair man for help
	S pipe blocked	Using a toilet dredge
Normal water pressure, but flushing not work	Check the angle valve is closed or not	Open the angle valve again
	Flush valve failure	Please ask professional repair man for help

### Others

Fault	Failure analysis	Solutions
Cover/seat falls down too fast	Failure of Damping Slowing down function	Please ask professional repair man for help
Night light not work	Check whether the night light is close or not	Open the night light according to the manual
Leakage		Close the angle valve and disconnect the power supply then contact your installer